

Quality Policy

RIL is committed to comply with the requirements of Quality Management System and continually improve its effectiveness by setting objectives & targets periodically.

In this endeavor, RIL shall strive for - *"Providing the best quality in delivering Infrastructure & Construction products and services in time, preserving environment, fulfilling all contractual requirements to the best satisfaction of its privileged customers by using optimal resources under safe working conditions to enhance the value for all its stakeholders"*.

Quality Objectives

1. To identify and define the goals, objectives and to bring out the best course of action and plans for the company and its projects.
2. To satisfy the customers by providing quality products & services in time ensuring enhanced value to the customer.
3. To inculcate quality in all aspects of contract execution (i.e. product delivery and services) for the customers and attain an impeccable quality consciousness among all stakeholders of the organization.
4. To impart best training and development practices among all personnel supported by safe working environment for operational excellence.
5. To endorse best practices for optimum use of resources for better proceeds.

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